

# HULL ADULT SOCIAL CARE PLAN

2026-2028



**A life, not a service** - We all want to experience love, friendship, and relationships, have meaning in our lives, and to live safely in the place we call home in communities where we look out for each other.

01482 300 300

[www.livewellhull.org.uk](http://www.livewellhull.org.uk)



This is a plan for **Hull Adult Social Care**. It will run from 2026 to 2028.

It shows how we want to help people now and in the future.



We worked with **Partnership Boards** and people from our **Annual Conversations** to make this plan.

It is for the people we support such as older people and people with a disability.



We support people with

- **autism**,
- **mental health needs**,
- **long-term health conditions**,
- **carers**,
- young people becoming adults,
- and people with **dementia**.



This plan is for anyone who can get adult social care.

It helps everyone understand what adult social care is in Hull.



Our vision is for people to have a life, not just a service.

We want them to feel love, friendship, and safety in their homes.



We have things we want to achieve during 2026 to 2028.

We want people to have good information about health and wellbeing.



We want people to join in community activities and plan their own care.

They can tell us how we can improve Adult Social Care services.



We will ask people what they think about their services.

People should have control over their health and wellbeing.



Hull City Council will work with other groups to make sure care is joined-up.

There should be good, **affordable** care choices.



Workers in Adult Social Care should feel valued too.

We will use **digital technology** to make services better.



By working together, we can reach these goals.

We have a **practice framework** that shows what we do and why.



With this plan, people will have more information to make choices about their care.

Care will be more personal and easier to get.



Care will be more joined-up across organisations.

People will have lots of choices about their support and who provides it.



Care will be more reliable. Everyone will feel listened to and included.

People will have control of their lives.



People will have friendships in their area.

Their experience of care and support will be better.



We will check if the plan is working by looking at relationships with people we support and the organisations we work with.



We will make sure we have the right people doing the right jobs.

Workers will use our **practice framework**.



Hull City Council will follow the **Care Act**.

People should feel listened to and help create services.



We will focus on each person and learn from what they tell us.

We will use digital technology to improve services.



We will get feedback from people who receive care, carers, workers, and organisations we work with.



If you want to help us improve Adult Social Care, you can contact us.

Telephone 01482 300 300

You can also get involved through our **Live Well Hull** website.