

# **Enhanced Health in Care Homes**

## A guide for care home residents

When you move into a care home or change care home in Hull or East Riding, your regular GP practice may not be as close to your new home as before.

Traditionally, care homes might have several GPs visiting their patients from a range of practices, meaning lots of different doctors travelling to one care home, when, perhaps, a more local GP could be looking after all the residents and be on-hand, quickly if they need to visit a patient.

Under the new Enhanced Health for Care Homes scheme, each care home in Hull and East Riding will be aligned with a Primary Care Network which will be responsible for delivering health care to all the residents in the home. This will mean for some residents that they may need to consider changing their GP practice to one within their Primary Care Network, to receive this level of enhanced care support.

### What are the benefits?

Whether you change your GP practice is entirely your choice but there are a few benefits in doing so.

Linking GP practices to nearby care homes has proven to improve care for residents as well as improving communication between care home staff, residents, and their families about health care issues.

By changing your GP to one near your care home we hope to offer a better service to you and other care home residents.

### This will:

- Help us to provide a quicker, more efficient response when you need to see a doctor
- Give your new GP a chance to review your care

### April 2023



- · Help to reduce unnecessary admissions to hospital
- Help you recover quicker after illness
- Enhance the quality of life of people with long-term conditions
- Prevent people from dying prematurely
- Give people a more positive experience of health care

# Do I have to change from my current GP?

No, you do not have to change your current GP - it is your choice - but it is worth remembering the benefits outlined.

Which GP Practices are linked with my care home?

# Care Home: has been aligned to: Primary Care Network: Practices within Primary Care Network

### What do I have to do?

If you would like to transfer to a practice linked with your care home, ask the care home manager and they will arrange this.

If you have any further questions around NHS Services, please contact Patient Relations on:

Hull: 01482 335409 East Riding: 01482 672047

If the number above is not working, please see this website for the current phone numbers:

https://humberandnorthyorkshire.org.uk/patient-queries/